

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☐ CLEC

☐ ILEC

☐ Wireless

215754

2004-328C

CERTIFICATED COMPANY INFORMATION

Convergia, Inc.

Company Name

FEIN/SSN

514-693-6300

Dba/fka

Telephone #

237 Hymus Boulevard

Mailing Address

Pointe Claire, Quebec Canada H9R 5C7

City, State, Zip Code

237 Hymus Boulevard

Business Location

Pointe Claire, Quebec Canada H9R 5C7

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company (CSC)

Mailing Address: 5000 Thurmond Mall Boulevard

Columbia, South Carolina 29201

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **General Manager** (Include Address if different than above)
- None
- Telephone Number / Facsimile Number / E-mail Address
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
- Noor Talukder
- 514-693-6300 / 514-693-6350 / noor.talukder@convergia.com
- Telephone Number / Facsimile Number / E-mail Address
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
- Orville Broomes
- 514-693-6300 / 514-693-6350 / orville.broomes@convergia.com
- Telephone Number / Facsimile Number / E-mail Address
- 1-800-293-7778
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)
- Carlos Jurado
- 514-693-6300 / 514-693-6350 / carlos.jurado@convergia.com
- Telephone Number / Facsimile Number / E-mail Address

RECEIVED

MAR 13 2009

PSC SC Pg. 1 of 2
DOCKETING DEPT.

Fouad Mazhar

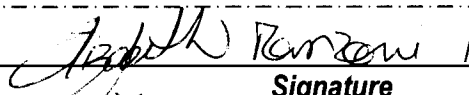
- E. **Test and Repair** (Include Address if different than above)
514-693-6300 / 514-693-6350 / fouad.mazhar@convergia.com
Telephone Number / Facsimile Number / E-mail Address
Fouad Mazhar
- F. **Emergencies** (During Non-Office Hours)
514-516-2797 / 514-693-6350 / fouad.mazhar@convergia.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. **Regulatory Officer** (Include Address if different than above)
514-694-7710 / 514-428-8484 / elizabeth.manzoni@future.ca
Telephone Number / Facsimile Number / E-mail Address
Elizabeth Manzoni
- H. **Dual Party Mailings** (Name)
237 Hymus boulevard, Pointe Claire, Quebec Canada H9R 5C7
(Mailing Address)
514-694-7710 / 514-428-8484 / elizabeth.manzoni@future.ca
Telephone Number / Facsimile Number / E-mail Address
Joyce Tessier
- I. **Interim LEC Fund Mailings** (Name)
237 Hymus boulevard, Pointe Claire, Quebec Canada H9R 5C7
(Mailing Address)
514-694-7710 / 514-428-8473 / joyce.tessier@future.ca
Telephone Number / Facsimile Number / E-mail Address
Joyce Tessier
- J. **Universal Service Fund Mailings** (Name)
237 Hymus boulevard, Pointe Claire, Quebec Canada H9R 5C7
(Mailing Address)
514-694-7710 / 514-428-8473 / joyce.tessier@future.ca
Telephone Number / Facsimile Number / E-mail Address
Joyce Tessier
- K. **Gross Receipts Mailings** (Name)
237 Hymus boulevard, Pointe Claire, Quebec Canada H9R 5C7
(Mailing Address)
514-694-7710 / 514-428-8473 / joyce.tessier@future.ca
Telephone Number / Facsimile Number / E-mail Address

Elizabeth Manzoni

This form was completed by
Contract Administrator
Title


Signature
March 10, 2009
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201